

10 QUESTIONS TO ASK BEFORE CHOOSING A BUILDER

1. ***Are you a licensed builder and can I see your licence?*** Only a licenced builder can provide the quality build that you are looking for and also guarantee their work.
2. ***How long have you been in the building industry?*** Experience and wisdom grow over time, so the longer your builder has been in the industry, the better the job you can expect.
3. ***Do you have experience in building this type of work?*** Do you really want to be a test subject?
4. ***Can I see a sample of your work so that I can be assured of your building quality?*** If a builder is proud of his work, he will be happy to show you photos and supply addresses for a “drive-by” so you can check the jobs out for yourself.
5. ***Will you turn up on time to our appointments?*** Your time is valuable and a good builder will not waste it by turning up to appointments late, or worse not at all.
6. ***Is your work guaranteed in writing?*** Verbal guarantees are useless and unfortunately it’s not until you really need them that you can potentially find this out.
7. ***Will you take the time to listen to what I want and base your advice on my needs?*** We find that it is important to listen to our clients so we can deliver a personalised job that they are happy with.
8. ***Do you provide a detailed written proposal of the work to be done?*** You need the building proposal to be in writing so that you know what to expect during the building process and reduce the possibility of nasty surprises along the way.
9. ***Will you clean up the building site once you have finished the job?*** A good builder will respect that your home is a special space and always leave it as he found it.
10. ***Do you guarantee to rectify any defects as soon as possible after they are identified?*** We make it our policy to attend to defects as soon as they are identified, so that our customers are 100% satisfied at final hand-over.